

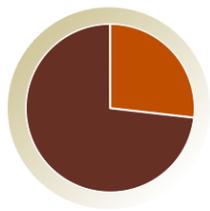
CARE. COMMUNITY. CULTURE.



2023 ANNUAL REPORT



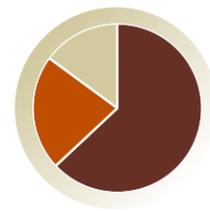
2023 FINANCIALS



■ \$20,856,272
Clinical Revenue
■ \$7,640,675
Grants/Donations

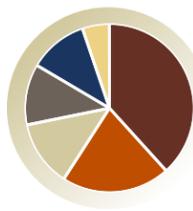
PATIENT DEMOGRAPHICS

ETHNICITY



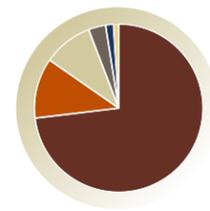
■ 63.0% Non-Hispanic/Latino
■ 22.1% Hispanic/Latino
■ 14.9% Other

RACE



■ 38.3% White
■ 20.8% Black
■ 12.7% Asian/Pacific Islander
■ 11.7% More Than One Race
■ 11.3% American Indian/Alaska Native
■ 5.2% Other/Unknown

PRIMARY INSURANCE



■ 73.1% Medi-Cal Managed Care
■ 11.6% Medi-Care
■ 9.5% Straight Medi-Cal
■ 3.3% Private Insurance
■ 1.5% Self-Pay
■ 1% Other

SPECIAL THANKS

Alan Mendoza
Amazon Smile
Andrea Lagos
Andrew Deeringer
Bianca Garcia
Brian Le
Britta Guerrero
Bryan Williams
Bulman Family Trust
Californians Allied for Patient Protection
Carrie Elliott

CharityChoice
Cindy Gonzalez
Débora García
Efren Bendanillo
Elizabeth Campbell
Eric Dudley
GoodCoin Giving Fund
Guy Harrison
Hakeem Adeniyi
Heather White
Hollis Reilly

In memory of Aawok
Troy Fletcher
Jacquelyn Reznikoff
Jason Towey
Julia Kingsley
Julie Omishakin
Kara Crockett
Kim Wade
Laura Gutierrez
Lisa Jimenez
Maria Rodriguez
Maureen Wimsatt

Michael Underwood
Raley's Family of Fine Stores
Randal Bierman
Redrum MC
Regina Schanning
Robert Dolliver
Rodney Blackwell
Scott Arrants
Sonia Miller
Sutter Health
Timothy Lander

Tommy Royston
Unitarian Universalist Society of Sacramento
United Way
University Enterprises
Vanessa Hawkins
Yolanda Vargas

YOUR HEALTH HOME

SNAHC has been accredited through the Accreditation Association of Ambulatory Health Care (AAAHC) since 2010; we are one of only five urban Indian organizations to receive this accreditation. In 2013, we demonstrated our commitment to patient-centered care by successfully receiving the Patient-Centered Health Home (PCHH) certification through AAAHC. SNAHC is the third Urban Indian Health Organization nationally to receive the PCHH accolade.



Facebook: @SNAHC
Twitter: @SACNAHC
Instagram: @SACNAHC
TikTok: @SACNAHC
YouTube: @SNAHC
LinkedIn: SACRAMENTO NATIVE AMERICAN HEALTH CENTER, INC.

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SACRAMENTO, CA 95811
3800 FLORIN ROAD,
SACRAMENTO 95823
PLUS A SCHOOL-BASED HEALTH CENTER AT GRANT UNION HIGH
(916) 341-0575
SNAHC.ORG



2020	2023
PATIENTS:	PATIENTS:
10,579	11,227
TOTAL VISITS:	TOTAL VISITS:
62,422	68,270



THE SACRAMENTO NATIVE AMERICAN HEALTH CENTER (SNAHC) serves as both an Urban Indian Organization (UIO) and a Federally Qualified Health Center (FQHC). As we move into the post-pandemic environment, community led health care has never been more important. At a time when income inequality continues to increase, Medi-Cal coverage is sporadic, and health disparities become ever more evident, UIOs and FQHC's are critical to the success and survival of our most vulnerable patients and community members.

One of the biggest challenges we faced in 2022 was significant provider and staff turnover due to the nationwide "Great Resignation." Studies have shown more providers and staff left primary care than other areas of healthcare. We also found that there were better ways to create work-life balance for our workforce. In 2023 we focused internally and through collaborative work of the Board, leadership team, and staff at all levels throughout the year, we continued to focus on improvement.

This includes a 57% reduction in staff turnover, 24% increase in staffing, launch of a robust communication program to provide regular and transparent updates to staff, and conducting interviews with newly hired staff to proactively identify and address any identified training needs or other issues to improve retention.

SNAHC understands the lasting impacts of COVID-19 on our patients. A total of 56% of our patients experienced 3+ chronic health problems, compared to only 45% in 2020, and

SNAHC behavioral health visits have consistently risen over the past three years. Patient financial and transportation barriers to healthcare have steadily increased, and many report feeling instability at work and in social settings.

SNAHC has been addressing patient and community needs in several ways. In addition to opening a second location and School-Based health center in 2023, SNAHC hired more providers and clinicians, made improvements to its referrals process for specialty care, and intensified its outreach to existing and potential patients. SNAHC also expanded its group therapy options and continued grant-funded programs which connect participants to their culture. As a result, last year SNAHC provided almost 70,000 medical, behavioral health, and dental visits, increased engagement in preventative services like lab work, and increased participation programs for youth and adults.

We are proud to be a Native led FQHC at a time that requires resilience and change. Drawing on the strength of our culture and leveraging traditional strategies to foster strong, sustainable communities, we are committed to responding to the emerging needs of our patients and community.

We appreciate your continued support.

Britta Guerrero
BRITTA GUERRERO
 San Carlos Apache
 Chief Executive Officer

Mary Tarango
MARY TARANGO
 Wilton Band of Miwok
 Board Chair

2020	2023
11,268	63,254
TOTAL LABS	TOTAL LABS



56% OF OUR PATIENTS HAVE 3 OR MORE CHRONIC HEALTH PROBLEMS WHICH IS AN **11%** INCREASE FROM 2020.

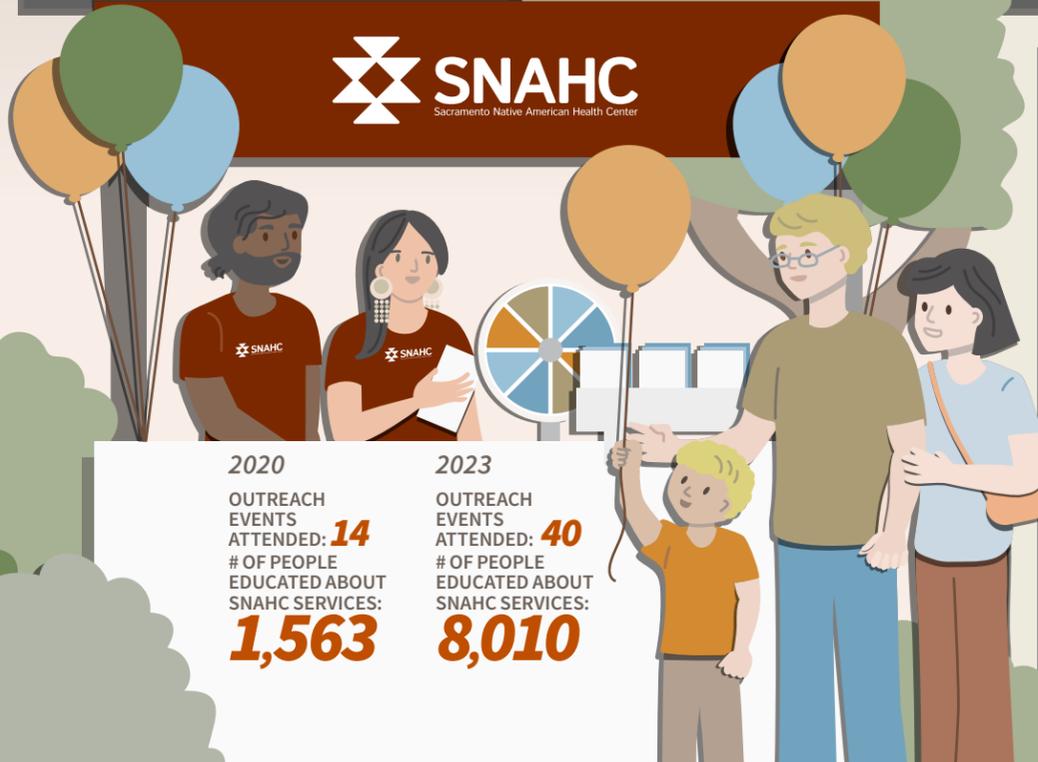


PATIENT VISITS

	2020	2023
MEDICAL	40,700	38,678
DENTAL	10,745	16,319
BEHAVIORAL HEALTH	7,802	10,543



2020	2023
OUTREACH EVENTS ATTENDED: 14	OUTREACH EVENTS ATTENDED: 40
# OF PEOPLE EDUCATED ABOUT SNAHC SERVICES: 1,563	# OF PEOPLE EDUCATED ABOUT SNAHC SERVICES: 8,010



2020	2023
# OF EMPLOYEES	# OF EMPLOYEES
186	226

